

PRODUCT SHEET

# sign-me eHealth

The remote signature solution for the healthcare sector

Net RRP for  
subscription model:  
€7 per month



## Advantages at a glance

01

**User-oriented**  
Flexible price  
and billing model

02

**Fast**  
Just one click  
to request a remote  
signature account

03

**User-friendly**  
Signature process  
from inside the cloud

04

**Legally compliant**  
Legally recognised  
signing throughout  
the EU

In the digital world, the qualified electronic signature according to the eIDAS Regulation is considered to be equivalent to the handwritten signature. With the electronic health professional card (eHPC), which contains an electronic signature, electronic documents such as electronic doctor's letters, discharge letters, e-prescriptions and all communication within the Telematics Infrastructure (TI) can be signed and encrypted in a legally recognised manner.

For those who wish to sign documents outside the scope of the eHPC and the TI, they too can now do so in a legally recognised manner thanks to sign-me eHealth, a digital remote signature service. sign-me eHealth is the perfect solution, especially when documents are to be digitally-signed by service providers using hospital and practice information systems, even when working remotely or from home.

# Just three steps are needed for a qualified electronic signature with sign-me eHealth.

## Step 1: The eHPC application process for service providers

You will need an eHPC in order to identify yourself as a service provider within the Telematics Infrastructure. This card is also used for the qualified signature in which case the identity of the requester must be checked and confirmed. Identification must always be carried out before a qualified remote signature is issued.

When you order the eHPC, you can make life easy for yourself by consenting to D-Trust using the identification carried out for the eHPC to create a qualified certificate for the sign-me eHealth remote signature. All you need to do in this case is to tick the box entitled 'Consent to use identification ....' in D-Trust's Application Portal. There are no extra costs or obligations involved.

## Step 2: Ordering a subscription with your HIS or PMS provider

The institution or service provider orders from its partners (usually the operators of the hospital information systems (HIS) and practice management systems (PMS)) its own subscription model with a flexible term and unlimited signatures at a fixed monthly rate.

Visit our website to find out which providers are already connected. If your provider is not yet connected, please contact us. We will gladly handle this matter for you.

## Step 3: Signing with the sign-me eHealth remote signature account

Now that you have successfully registered with sign-me eHealth, your identity has been confirmed and your subscription successfully ordered, you can begin straight away to conveniently sign your documents electronically via your provider's sign-me eHealth web interface.

All this takes place irrespective of location and hardware – currently only outside the Telematics Infrastructure – without the need for signature cards and readers and also irrespective of the kind of device you use. To create your qualified electronic signature, enter your login data (email and password) when prompted. You have now confirmed your first factor. You then confirm your signature approval via the second factor, either by SMS-TAN or biometrically via your smartphone.

In just a few steps, you have now signed a document in compliance with the eIDAS Regulation and with the maximum legal effect.

